

September 9, 2014

CC Docket No. 02-6 DA No. 14-1256 471 Application Number: 993588 Billed Entity Number: 135862

Federal Communications Commission 445 12<sup>th</sup> Street SW Washington, DC 20554

## To whom it may concern:

I am writing to ask again for your consideration to waive the filing deadline on behalf of the Galena Public Library District. With the other duties I have at the library, the filing date slipped my mind and I was just a few days late in filing the Form 471. I talked to the people at the Universal Service Administration Company and they advised me to wait until I received a letter from them stating I missed the filing window and appeal to you at the Federal Communications Commission. I waited for several weeks and did not receive a letter, to which I called again and was told the letter had not been sent and I should go ahead and send a letter to you. I did that and received a letter from Vicki Robinson stating that I was denied. I have been trying to contact Ms. Robinson by phone leaving voice messages and have not received a reply. I have since received that letter from Universal Service Administration Company with instructions to appeal to you for the privilege of an extension of the filing window for the Form 471 on behalf of the library. I sincerely apologize for not adhering to the filing guidelines set forth by the Federal Communications Commission and am asking for your consideration and a waiver of the filing window.

Again, I am truly sorry for missing the deadline to file by only a few days and I sincerely appreciate your consideration. I will make it a point to be prompt in the future.

Colleen Keleher
Galena Public Library District
keleherc@galenalibrary.org
815-777-0200

601 S. Bench Street Galena, Illinois 61036 815.777.0200 815.777.1542-fax www.GalenaLibrary.org info@galenalibrary.org FCC Form 471

Approval by OMB 3060-0806

## Schools and Libraries Universal Service Description of Services Ordered and Certification Form 471

Estimated Average Burden Hours per Response: 4 hours

This form is designed to help schools and libraries to list the eligible services they have ordered and estimate the annual charges for them so that the Fund Administrator can set aside sufficient support to reimburse providers for services.

Please read Instructions before beginning this application. (You can also file online at www.usac.org/sl.)

The instructions Include Information on the deadlines for filling this application.

Applicant's Form Identifier (Create an identifier for your own reference)	Form 471 Application #:				
FY2014	993588 (To be assigned by administrator)				
Block 1: Billed Entity Address and Identifications					
1 Name of Billed Entity GALENA PUBLIC LIBRARY					
2 Funding Year 2014					
3a Entity Number 135862					
3b FCC Registration Number 0020576500					
4a Street Address, P.O. Box, or Route Number 601 S BENCH ST					
City GALENA State II. Zip Code 61036-2322					
4b Telephone Number (815) 777-0200					
<b>4c</b> Fax Number (815) 777-1542					
5a Type of Application (check only one)     Individual School (individual public or non-public school)     School District (LEA; public or non-public [e.g. diocesan] local district representing multiple schools)     Library (including library system, library oullet/branch or library consortium as defined under LSTA)     Consortium (intermediate service agencies, states, state networks, special consortia of schools and/or library statewide application for (enter 2-letter state code)     representing (check all that apply)     All public schools/districts in the state     All non-public schools in the state     All ilbraries in the state     Becipient(s) of Services:     Private Public Charter	iries)				
Tribal Ti Head Start Ti State Agency					
Entity Number: 135862 Applicant's Form Identifier: F	· · · · · · · · · · · · · · · · · · ·				
Contact Person: Colleen Keleher Contact Phone Number: (815 Block 1: Billed Entity Address and Identifications (continued)	) ///-0200				
6a Contact Person's Name Colleen Keleher					
If the Contact Person's Street Address is the same as Item 4 above, check here. 🏳 If not, complete Item 6b.					
6b Street Address, P.O. Box, or Route Number NOTE: USAC will use this address to mail correspondence about this form. 601 S BENCH ST					
City GALENA State II. Zip Code 61036-2322					
Check the box next to your preferred mode of contact and provide your contact information. One box MUST be checked a	nd an entry provided.				
☐ 6c Telephone Number (815) 777 - 0200 ☐ 6d Fax Number (815) 777 - 1542 ☐ 6e E-Mail Address keleherc@galenalibrary.org Re-enter E-mail Address keleherc@galenalibrary.org					
6f Holiday/vacation/summer contact information: please include name of alternate contact (if applicable) and alternate phone, fax or E-mail address					
If a consultant is assisting you with your application process, please complete item 6g below:					
6g Consultant Name Name of Consultant's Employer Consultant's Street Address					
City State Zip Code Consultant's Telephone Number Ext. Consultant's Fax Number Consultant's E-mail Address Re-enter E-mail Address Consultant Registration Number  Blocks 2 and 3 [Reserved]	4				

Entity Number: 135862						А	Applicant's Form Identifier: FY2014							
Contact Person: C	olleen Keleher	***************************************				С	Contact Phone Number: (815) 777-0200							
Block 4: Discount	Calculation Workshi	et										W	orksheet Page 1	
than one worksheet, Application you indic	eet is used to calculat please number the c cated in Block 1, Item re if this worksheet co	omplet 5.	ed workshe	ets to assu	re that they are	all pro	cesse	ed corre						
9a List entities and o School District or L	calculate discount(s): Library System Nam	e:									School Distric	For A) t or Library System	dministra n Entity i	
1	2	3	4	- 5	6	1_7_	8	9	10	11	12	13	14	15
Name of Eligibla Entity	Entity Number AND NCES Code (for Schools) or FSCS Code (for Libraries)		Total Number of Students	Number of Students Eligible for NSLP	Percent of Students Eligible for NSLP (Col. 5 / Col. 4)	Disc. from Disc. Matrix	New Cons tructi on	Admin Entity or NIF	Alt Disc Mach	Weighted Product for Calculating Shared Discount (Col. 4 x Col. 7)	Adult Education, J =	Entity Number of School District in which Library Outlet/Branch is Located	Member	Shared Discount
ALL E	NTITIE8			8	CHOOLS AND LIB	RARIES		10 10		Schools with sharec services	Schools	Library Outlet/Branch	Consortia	
GALENA PUBLIC LIBRARY	135862 IL 01 98	R	776	244	31.443%	60	N	N	N			135861	80	33 - 0
9b Shared Services			300.00		G. 35G. G. 15 - 3		7800	6500 G - G0						20-1200020
schools within scho totals of Columns 4 Column 11 by the to result in Column 15 LIBRARY SYSTEM Column 7. Divide th outlets/branches. Ei 15 CONSORTIA: Calca	S: Calculate the total is total by the numbe nter the result in Colu ulate the total of Colu	the tal of er the of mn				60								60%
14 Divide this total entitles. Enter the re	by the number of me esult in Column 15.	nber		ra 100001 ra		400						25 AN YOU DE		

Entity Number: 135862	Applicant's Form Identifier: FY2014			
Contact Person: Colleen Keleher	Contact Phone Number: (815) 777-0200			
Block 5: Discount Funding Request(s) Instructions: Use one Block 5 page for EACH service (Funding Request Number) for discounts. Make as many copies of this page as needed, and number the completed are all processed correctly.	pages to assure that they FRN 2710932 (to be assigned by administrator)			
10 If this is a duplicate Funding Request (e.g., of an FRN that is not yet appreted.), check this box and enter the original FRN in the space provided:	oved, under appeal,			
11 Category of Service ( only ONE category should be checked)	23 Calculations			
PRIORITY 1 PRIORITY 2 Telecommunications Service I Internal Connections Other than Basic Mainte Internat Access PRIORITY 2 Internat Connections Other than Basic Mainte Internat Connections  12 Form 470 Application Number 623610001235106  13 SPIN – Service Provider Identification Number	A. Monthly charges (total amount per month for service)  \$147.27  B. How much of the amount in A is ineligible?  \$0.00  Recurring C. Eligible monthly pre-discount amount (A minus B)  \$147.27			
143001912 14 Service Provider Name  Illinois Bell Telephone Company	D. Number of months service provided in funding year  12 E. Annual pre-discount amount for eligible recurring charges (C x D)  \$1,767.24			
15a F Check this box if this Funding Request is for non-contracted tariffed or to-month services.  15b Contract Number  MTM	## F. Annual non-recurring charges  \$12.00  G. How much of the amount in F is ineligible?			
15c  Check this box if this Funding Request is covered under a master contract negotiated by a third party, the terms and conditions of which are then mad available to an eligible entity that purchases directly from the service provider).  15d  Check this box if this Funding Request is a continuation of an FRN fro. previous funding year based on a multi-year contract. If so, provide that FRN here:	e Recurring \$0.00 Charges   H. Annual eligible pre-discount amount for non-recurring charges (F			
16a Billing Account Number (e.g., billed telephone number)  815-777-0200  16b	minus G) \$12.00  a I. Total funding year pre-discount amount (E + H)			
17 Allowable Vendor Selection/Contract Date (mm/dd/yyyy) (based on Form 470 filing)  04/03/2014	Total Charges  \$1,779.24  J. Discount from Block 4 Worksheet 60.00  K. Funding Commitment Request (I x J)			
18 Contract Award Date (mm/dd/yyyy)  19 Service Start Date (mm/dd/yyyy)  07/01/2014  20a Service End Date (mm/dd/yyyy)  06/30/2015  Contract Expiration Date  20b (mm/dd/yyyy)	\$1,067.54			
21 Description of This Service: NOTE: All Item 21 Attachments must be file You MUST attach a description of the service, including a breakdown of compone must include any additional account or telephone numbers if the billed account ha Number, and note number in space provided.	nts, costs, manufacturer name, make and model number. You			
22 Entity/Entities Receiving This Service: the entity for b, If the sen	vice is site-specific (provided to one site red by others), list the Entity Number of om Block 4 receiving this service: 135862 vice is shared by all entities on a Block 4 list the worksheet number (e.g., 1):			

TOTTOO	er: 135862	Applicant's	Applicant's Form Identifier: FY2014					
t Persc	on: Colleen Keleher	Contact Pl	Contact Phone Number: (815) 777-0200					
24	funding request		Ordered for Schools and Libraries from this					
	purpose of providing broadband and or							
V	Check this box if this request is for services or equipment that do <u>not</u> provide broadband or connectivity. For instance, check the box if this funding request is for internal connections, basic maintenance, or requests for services like e-mail or phone service.							
а	Which technology(jes) and speed(s) are being provided in this Funding Request? Please list the number of lines and average download speed for the lines included in this funding request. If there are multiple download speeds for the lines within one type of broadband connection, this form provides two additional lines per broadband connection category. If you need additional space, please makes copies of this page and number the completed pages to assure that they are all processed correctly. A response to this Item is not a substitute for a complete response to Item 21 but should be consistent with the description of services in the response to Item 21. Please ask your service provider if you need assistance.  Type of Connection  Number of lines  Download speed per							
	number the completed pages to assure to Item 21 but should be consistent wit assistance,	e that they are all processed correctly. A respon h the description of services in the response to Number of lines	se to this item is not a substitute for a complete response tem 21. Please ask your service provider if you need  Download speed per					
b	number the completed pages to assure to Item 21 but should be consistent wit assistance.  Type of Connection	e that they are all processed correctly. A respon h the description of services in the response to	se to this Item is not a substitute for a complete response tem 21. Please ask your service provider if you need    Download speed per   line in Mbps					
b	number the completed pages to assure to item 21 but should be consistent wit assistance.  Type of Connection  If the Internet service is available to stu  1. If the access is provided by well asserts.	e that they are all processed correctly. A respon h the description of services in the response to Number of lines Included in this FRN udents or patrons in more than just a single loca	be to this item is not a substitute for a complete response tem 21. Please ask your service provider if you need    Download speed per   Itne In Mbps					

Entitu I	lumber: 135862	Applicant's Ford	n Identifier EV2014						
	Person: Colleen Keleher	Applicant's Form Identifier: FY2014 Contact Phone Number: (815) 777-0200							
Contac	reison, collecti reiene	Contact Frome 1	Addition: (010) / / 1-0200						
2004 50	6: Certifications and Signature								
25	I certify that the entities listed in Block 4 of this application are eligible for support	rt because they an	e: (Check one or both.)						
	a Foots under the statutory definitions of elementary and secondary schools found in the No Child Left Behind Act of 2001, 20 U.S.C. §§ 7801(18) and (38), that do not operate as for-profit businesses and do not have endowments exceeding \$50 million; and/or								
	b 🏳 libraries or library consortia eligible for assistance from a State library administrative agency under the Library Services and Technology Act of 1996 that do not operate as for-profit businesses and whose budgets are completely separate from any schools, including, but not limited to, elementary, secondary schools, colleges, or universities.								
26	I certify that the entity I represent or the entities listed on this application have s resources, including computers, training, software, internal connections, mainter purchased effectively. I recognize that some of the aforementioned resources at the entities listed on this application have secured access to all of the resources which access has been secured in the current funding year. I certify that the Billia and services to the service provider(s).	nance, and electric e not eligible for s to pay the discour	cal capacity, necessary to use the services upport. I certify that the entities I represent or nted charges for eligible services from funds to						
	otal funding year pre-discount amount on this Form 471 and the entries from Items 23I on all Block 5 Discount Funding Requests.)		1779.24	Nex.					
b To	otal funding commitment request amount on this Form 471 dd the entries from Items 23K on all Block 5 Discount Funding Requests.)		1067.54						
	otal applicant non-discount share ubtract (tem 26b from Item 26a.)		711.7						
-	otal budgeted amount allocated to resources not eligible for E-rate support		0						
se	Total amount necessary for the applicant to pay the non-discount share of the services requested on this application AND to secure access to the resources 711.7 necessary to make effective use of the discounts. (Add Items 26c and 26d.)								
f F	Check this box if you are receiving any of the funds in Item 26e directly from a se Billed Entity for this funding year, or if a service provider listed on any of the Form you in locating funds in Item 26e.	ervice provider listens 471 filed by this	ed on any of the Forms 471 filed by this Billed Entity for this funding year assisted						
27	I certify that, if required by Commission rules, all of the individual schools and lib covered by technology plans that do or will cover all 12 months of the funding ye by a state or other authorized body or an SLD-certified technology plan approve	ar, and that have I	been or will be approved						
	Or I certify that no technology plan is required by Commission rules.								
28 №	8 I certify that (if applicable) I posted my Form 470 and (if applicable) made any related RFP available for at least 28 days before considering all bids received and selecting a service provider. I certify that all bids submitted were carefully considered and the most cost-effective service offering was selected, with price being the primary factor considered, and is the most cost-effective means of meeting educational needs and technology plan goals.								
29 P	1 certify that the entity responsible for selecting the service provider(s) has reviewed all applicable FCC, state, and local procurement/competitive bidding requirements and that the entity or entities listed on this application have compiled with them.								
30 №	I certify that the services the applicant purchases at discounts provided by 47 U.S.C. § 254 will be used primarily for educational purposes and will not be sold, resold or transferred in consideration for money or any other thing of value, except as permitted by the Commission's rules at 47 C.F.R. §§ 54,500, 54,513. Additionally, I certify that the entity or entities listed on this application have not received anything of value or a promise of anything of value, other than services and equipment sought by means of this form, from the service provider, or any representative or agent thereof or any consultant in connection with this recuest for services.								
31 K	I certify that I and the entity(les) I represent have complied with all program rule failure to do so may result in denial of discount funcing and/or cancellation of fur of the services listed on this Form 471 except for those services provided under acknowledge that failure to comply with program rules could result in civil or crim	nding commitments non-contracted tar	s. There are signed contracts covering all riffed or month-to-month arrangements. I						

Entit	ty N	umber: 135862	Applicant's Form Identifier: FY2014						
Cont	tact	Person: Colleen Keleher	Contact Phone Number: (815) 777-0200						
Bloc	Block 6: Certification and Signature (Continued)								
32	V	I acknowledge that the discount level used for shared services is conditional, for future years, upon ensuring that the most disadvantaged schools and libraries that are treated as sharing in the service, receive an appropriate share of benefits from those services.							
33	V	I certify that I will retain required documents for a period of at least five years (or whatever retention period is required by the rules in effect at the time of this certification) after the last day of service delivered. I certify that I will retain all documents necessary to demonstrate compliance with the statute and Commission rules regarding the application for, receipt of, and delivery of services receiving schools and libraries discounts, and that if audited, I will make such records available to the Administrator. I acknowledge that I may be audited pursuant to participation in the schools and libraries program.							
34	ᅜ	I certify that I am authorized to order telecommunications and other supported services for the eligible entity(les) listed on this application. I certify that I am authorized to submit this request on behalf of the eligible entity(ies) listed on this application, that I have examined this request, that all of the Information on this form is true and correct to the best of my knowledge, that the entities that are receiving discounts pursuant to this application have compiled with the terms, conditions and purposes of the program, that no kickbacks were paid to anyone and that false statements on this form can be punished by fine or forfeiture under the Communications Act, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001 and civil violations of the False Claims Act.							
35	I acknowledge that FCC rules provide that persons who have been convicted of criminal violations or held civilly liable for certain acts arising from their participation in the schools and libraries support mechanism are subject to suspension and debarment from the program. I will institute reasonable measures to be informed, and will notify USAC should I be informed or become aware that I or any of the entities listed on this application, or any person associated in any way with my entity and/or the entities listed on this application, is convicted of a criminal violation or held civiliy liable for acts arising from their participation in the schools and libraries support mechanism.								
36	I certify that if any of the Funding Requests on this Form 471 are for discounts for products or services that contain both eligible and ineligible components, that I have allocated the eligible and ineligible components as required by the Commission's rules at 47 C.F.R. § 54.504(g)(1), (2).								
37	Ø	I certify that this funding request does not constitute a request for internal connections services, except basic maintenance services, in violation of the Commission requirement that eligible entities are not eligible for such support more than twice every five funding years as required by the Commission's rules at 47 C.F.R. § 54.506(c).							
38	38 Cartify that the non-discount portion of the costs for eligible services will not be paid by the service provider. The pre-discount costs of eligible services featured on this Form 471 are net of any rebates or discounts offered by the service provider. I acknowledge that, for the purpose of this rule, the provision, by the provider of a supported service, of free services or products unrelated to the supported service or product constitutes a rebate of some or all of the cost of the supported services.								
39		Signature of authorized person	2	40 Date					
41		Printed name of authorized person Susanna Ludwig							
42	10	Title or position of authorized person Library Director		*					
40		Check here if the consultant in Item 6g is the Authorized Person.							
43	а	Street Address, P.O. Box, or Roule Number 601 S. Bench St.							
		City Galena State IL Zip Code 61036-							

Number: 135862		Applicant's Form Identifier: FY2014
t Person: Colleen Kelehe	r	Contact Phone Number: (815) 777-0200
Telephone Number of authorized Person (815) 7	Ext. 77-0200	1, 20050
		port # 10 ice
E-mail Address of authorized Person	ludwigs@galenalibrary.org	
Re-enter E-mail Address	ludwigs@galenalibrary.org	
Name of Authorized Person's Employer	Galena Public Library District	
	t Person: Colleen Kelehe Telephone Number of authorized Person (815) 7.  Fax Number of Authorized (815) 1  E-mail Address of authorized Person Re-enter E-mail Address Name of Authorized	t Person: Colleen Keleher  Telephone Number Ext. of authorized Person (815) 777-0200  Fax Number of Authorized Person (815) 154-1542  E-mail Address of authorized Person ludwigs@galenalibrary.org  Re-enter E-mail Address ludwigs@galenalibrary.org

NOTICE: Section 54.504 of the Federal Communications Commission's rules requires all schools and libraries ordering services that are eligible for and seeking universal service discounts to file this Service Ordered and Certification Form (FCC Form 471) with the Universal Service Administrator. 47 C.F.R.§ 54.504(c). The collection of information stems from the Commission's authority under Section 254 of the Communications Act of 1934, as amended. 47 U.S.C. § 254. The data in the report will be used to ensure that schools and libraries comply with the competitive bidding requirement contained in 47C.F.R. § 54.504. All schools and libraries planning to order services eligible for universal service discounts must file this form themselves or as part of a consortium.

An agency may not conduct or sponsor, and a person is not required to respond to, a collection of information unless it displays a currently valid OMB control number.

The FCC is authorized under the Communications Act of 1934, as amended, to collect the information we request in this form. We will use the information you provide to determine whether approving this application is in the public interest. If we believe there may be a violation or a potential violation of any applicable statute, regulation, rule or order, your application may be referred to the Federal, state, or local agency responsible for Investigating, prosecuting, enforcing, or implementing the statute, rule, regulation or order. In certain cases, the information in your application may be disclosed to the Department of Justice or a court or adjudicative body when (a) the FCC; or (b) any employee of the FCC; or (c) the United States Government is a party of a proceeding before the body or has an interest in the proceeding. In addition, consistent with the Communications Act of 1934, FCC regulations and orders, the Freedom of Information Act, 5 U.S.C. § 552, or other applicable law, information provided in or submitted with this form or in response to subsequent inquiries may be disclosed to the public.

If you owe a past due debt to the Federal government, the information you provide may also be disclosed to the Department of the Treasury Financial Management Service, other Federal agencies and/or your employer to offset your salary, IRS tax refund or other payments to collect that debt. The FCC may also provide the information to these agencies through the matching of computer records when authorized.

If you do not provide the information we request on the form, the FCC may delay processing of your application or may return your application without action.

The foregoing Notice is required by the Paperwork Reduction Act of 1995, Pub. L. No. 104-13, 44 U.S.C. § 3501, et seq.

Public reporting burden for this collection of information is estimated to average 4 hours per response, including the time for reviewing instructions, searching existing data sources, gathering and maintaining the data needed, completing, and reviewing the collection of information. Send comments regarding this burden estimate or any other aspect of this collection of information, including suggestions for reducing the reporting burden to the Federal Communications Commission, Performance Evaluation and Records Management, Washington, DC 20554.

Please submit this form to:

SLD-Form 471 P.O. Box 7026 Lawrence, Kansas 66044-7026

For express delivery services or U.S. Postal Service, Return Receipt Requested, mail this form to:

SLD Forms ATTN: SLD Form 471 3833 Greenway Drive Lawrence, Kansas 66046 (888) 203-8100

FCC Form 471 - December 2013

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